



Ebay Integration Guide

This document explains how eBay integrates with Storeship fulfillment services and how it integrates and maintains data between eBay and Storeship Software.

Set Up

To set up eBay to work with the Storeship Fulfilment software, we will require temporary access to your eBay account to set up what is called a token, so we can safely and securely communicate with your eBay account, we only exchange data relevant to fulfilling your order. Our system uses secure data transfer of all information.

For our system to work correctly and receive the product information from eBay, we will require all your eBay items to have an SKU set within eBay, this SKU must be EXACTLY the same as the SKU set for the relevant product within Storeship.

To set up an SKU for a product within eBay you need to use Selling Manager or Seller Manager Pro, you need to use Customize to set up a Custom Label which will act as your SKU.

Once set up, we will arrange for our system to continually monitor your account and import relevant orders.

Once order has been fulfilled by us, our system updates your eBay account with any tracking information and marks order as shipped.